# Standard Form Customer Contract

# **Node1 Fixed Wireless**

Month to month agreement Residential plans

218B Lester Avenue, Geraldton WA 6530 PO Box 2778, Geraldton WA 6531 Phone: 1300 166 331 Email: info@node1.com.au ABN: 43 620 671 374

ACN: 620 671 374

Node1 internet

# Service, billing & contact information

Unless an email address is provided belo	ow, any correspondence includir	ng your bills, will be sent to your Node1 Internet email address.		
/ I	☐ Rented quire written permission from your la	andlord or managing agent before installing the hardware necessary for this		
Building Type: 🗆 Single Storey	☐ Two Storey ☐ Multi Store	ey		
Roof Type: ☐ Tile ☐ Colorbond	l/Zincalume Steel □ Other (p	please describe):		
Surname: First Name:				
Postal Address:		Postcode:		
Physical Address:  ☐ Tick if same as above		Postcode:		
Service Address:		Postcode:		
☐ Tick if same as above		Postcode:		
Email Address:				
Mobile No:	Home No:			
Work No:	Date of Birth:			
Surname:	service. If you wish, you can spe	ecify limitations of your Authorised Representative's rights.  First Name:		
Postal Address:		Postcode:		
Physical Address:		Postcode:		
Email Address:				
Mobile No:		Home No:		
Limitations of the Authorised Represen your behalf. If left blank, the Authorise		that your Authorised Representative should NOT be allowed to do on to act as if they were you.):		
Email & account username These details can be used to login to you Jsername must be 20 characters or less Password must be 8 characters or more	s, we will contact you if your pre			
Username:	@node1.com.au	and one number. Password:		

#### Antenna & installation information

Node1 Internet will provide you with an Antenna in order to access the service. The Antenna remains the property of Node1 Internet at all times.

Our installation fees fall under the following two categories: Standard Installation and Non-Standard Installation. The Standard Installation fee is \$200. A Non-Standard Installation is one that requires a pole, or additional cabling or labour due to a double storey premise. The Non-Standard installation fee is \$300. We will contact you prior to installation to clarify the charges you will incur.

We recommend the use of a surge protector with this equipment. Any damage caused by power surges is not covered under the product warranty. The plans below are not available for commercial use.

### Plan options

Speed	Monthly Data Allowance On Peak + Off Peak	Monthly Price	1
25mbps/5mbps	50GB + Unlimited	\$49.95	
	Unlimited	\$69.95	
50mbps/20mbps*	Unlimited	\$79.95	
Flexi**	Unlimited	\$109.95	

#### Optional extras

ltem	Price	✓
Wireless Router To use the internet wirelessly, you will need a wireless router.	\$149	

## Payment information

Available payment methods (details will be on your first invoice):

- Direct Debit from card or bank account
- BPOINT online or telephone
- BPAY®

## Acknowledgement of Terms & Conditions

Please read the Standard Form of Agreement (SFOA) document available for download on our website https://node1.com.au/information before signing this declaration. This section acknowledges your acceptance of the Terms & Conditions within the SFOA, fees and charges, and confirms your order of the service.

By signing this form, I agree to abide by the Terms & Conditions within the SFOA of Node1 Internet. I understand the internet plan I am subscribing to, and the restrictions, limits, charges and other features of it. I also understand Node1 Internet relies on a third party installation company for the connection of services, and therefore cannot guarantee connection provisioning times. I confirm the information provided in this application is true and correct at the time of application.

Full Name:	
Signature:	Date:

To submit your application, you can either:

- post to Node1 Internet, PO Box 2778, Geraldton WA 6531
- email to info@node1.com.au

Application Form – Fixed Wireless Services – Residential

Current from 5 September 2019, subject to change without notice and all prices quoted contain GST.

<sup>\*</sup>Registered to BPAY Pty Ltd ABN 69 079 137 518

<sup>\*</sup>Selected areas only. Availability subject to site survey results

<sup>\*\*</sup>Flexi plan allows for the maximum supported throughput based on link quality. Speeds will generally vary between 50-150mbps but may perform at up to 200mbps dependent upon the time of day. Flexi connections may experience greater fluctuation in throughput performance