

Key Facts Sheet

Business nbn®



Important information about the Business Fixed Wireless plan options available with NodeOne.

Speed | How fast?



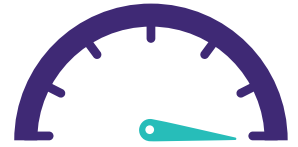
50/20 Mbps¹
50 Mbps²



100/40 Mbps¹
100 Mbps²



250/100 Mbps^{1,3}
250 Mbps²



500/200 Mbps^{1,3}
500 Mbps²

¹ This indicates the theoretical maximum speed (Mbps) of the service during off-peak periods (11pm–7am).

² This is the typical download speed you can expect during busy periods (7pm–11pm).

³ Not available at all premises – only available on infrastructure capable of supporting superfast speeds. Your router may limit the maximum speed you can achieve on WiFi.

Price | How much?

\$79/month
Unlimited Data

\$104/month
Unlimited Data

\$199/month
Unlimited Data

\$299/month
Unlimited Data

Use | What can I do with it?



1 - 4 users
at the same time



1 - 9 users
at the same time



1 - 9+ users
at the same time



1 - 9+ users
at the same time

- ✓ Emails + browsing
- ✓ VoIP phone
- ✗ HD video streaming
- ✗ Large file downloads
- ✗ UHD/4K videos

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Notes

Technical Limitations

- Your nbn® service will not work during power failures. This service does not include a battery backup power supply for nbn® supplied equipment or customer equipment. During a power outage your VoIP phone will not function, including calls to emergency services.
- Your speed or performance may be reduced by a range of other factors such as your router, internal wiring and wifi interference. Contact our support team on 1300 184 414 for assistance if you are experiencing slow speeds or any other issue with your service.

Medical Alarms / Security

Before ordering an nbn® service, you should determine if any medical or security alarm services currently in use are compatible with the nbn® service. If any such services are not compatible, you should check with the provider to see what alternatives are available. We recommend that you contact your alarm provider to determine this compatibility and alternatives for incompatible devices. NodeOne recommend that you register medical alarms by visiting the [nbn® Medical Alarm Register](#).

* 2 simultaneous streams at a time.

For further information please see the Critical Information Summary at

<https://information.nodeone.com.au>

Current from 6 February 2024